



# ARUP DAS



DATA MANAGEMENT &  
WEB/MOBILE APP PAGE DESIGNER.

D.O.B : 29<sup>th</sup> October 1984.

## PROFILE

An excellent academic record, ability to understand and Video Surveillance, working knowledge of System Advance Technologies Pvt Ltd, and a strong understanding of core internet technologies. I seek to work as a System Engineer to further my knowledge in the domain and utilize my skills.

An accomplished Team Leader with 2 years of experience in software testing and managing Customer Service strategies & ensuring timely resolution of customers' queries. Helped call centers in retaining the existing customers & increasing revenues by 85% with a remarkable FCR (First Call Resolution) ratio.

## CONTACT

**PHONE:**  
+91 9874437049

**WEBSITE:**  
www.arupdas.com

**EMAIL:**  
ad@arupdas.com

## HOBBIES

Buildup my knowledge in IT sector  
Listening music

## LOCATION

North nimta golbaghan, Abdil Aziz  
Road, Kolkata - 700049  
West Bengal,  
India

## EDUCATION

**Charigram Sri Ram Krishna Ashram Adarsha Vidyalaya [WBOSE]  
[1994] – 2001]**

I am complete my secondary education in this school (Class-5 to class-10)

**BIRATI MAHAJATI VIDYAMANDIR(HS) [[WBOHSE]  
[2001 – 2003]**

I am complete my hair secondary education in this school (Class-11 to class-12)] [B.com Stream]

**CITY COLLEGE  
[2003 – 2007]**

I am complete my U.G education in this College [B.com Stream]

## WORK EXPERIENCE

**SYSTEM ADVANCE TECHNOLOGIS PVT. LTD [SITE SUPERVISOR]  
[01-06-2009] – [Present]**

I am responsible for maintaining the entire software automation support in Water Treatment Plant as a site supervisor. I was reported every day to my superior about the software automation log in an excel file which compiled some statistical report from raw data from different department of WTP.

**TECHNOSOFT INDIA [PART-TIME SOFTWARE TESTING & SUPPORT]  
[01-01-2021] – [31-03-2023]**

I am responsible to given telephonic and remote software support to different clients for Educational ERP software. Compiled various reports and data based on the support and generate miscellaneous report to the superior. Webpage development and maintenance work do.

## SKILLS

MSO	90%
HTML	90%
CSS	85%
JAVA S	80%
SCADA	50%